



Bellevue Neighborhood Mediation Program Presents...

NEGOTIATION AND CONFLICT MANAGEMENT

“Everything they never taught you in school, but you need to know...”

24 hour course \$295

- Communication skills to de-escalate tensions
- Identifying the “zone of agreement” in money negotiations
- Crafting creative solutions to nuisance disputes
- Managing situations when values and emotions are high
- Identifying how culture and gender influence negotiation style

Training includes games, exercises, role plays and is based on the idea that learning can be collaborative and fun!

Course Hours: Wed., January 18th, 5 pm – 9 pm
Fri., January 20th, 9 am – 5 pm
Wed., January 25th, 5 pm – 9 pm
Fri., January 27th, 9 am – 5 pm

Where: Bellevue City Hall, 450 110th Ave NE, Bellevue, WA
Room 1E-112 (Fri. Jan. 20th in room 1E-120)

This course is for those who live, work, or go to school in Bellevue.
Questions? Call 425-452-4091, or email: gjones@bellevuewa.gov

Trainers:

Andrew Kidde JD, MRP. and Cheryl Cohen, LICSW, CEAP Bellevue Neighborhood Mediation Co-Managers

Negotiation and Conflict Management

Name _____ Phone _____

Address _____ Email _____

☐ My check for \$295.00 is enclosed (*Please make checks payable to City of Bellevue*)

Send checks to: City of Bellevue • PO Box 90012 • Bellevue, WA 98009-9012